

Frequently Asked Questions (FAQs)

- **What scholarship opportunities are available for my current student?**

Students can create a Scholarship profile each academic year to gain recommendations for scholarships. Also, feel free to explore numerous scholarship opportunities for current students here: <https://www.nova.edu/financialaid/scholarships/index.html>

- **Do I have to complete the FAFSA every year?**

We recommend you complete the FAFSA each year your student is in college. This way your student has the opportunity for scholarships, grants, educational loans, and/or federal work-study. The FAFSA opens each year on October 1st & NSU's Federal School Code is **001509**.

Refer to our financial aid website for more information:

<https://www.nova.edu/financialaid/index.html>

- **My student wants to attend NSU in the future, what do I need to know?**

Please refer to our Admissions team if you have a future shark! You can find your specific admissions counselor here: <https://www.nova.edu/undergraduate/admissions/admissions-representatives/index.html>

- **Is there a parent orientation?**

Yes, we provide a parent orientation on the same day as new student orientation for incoming freshman and transfer students. This year, there will be 5 sessions available to choose from:

https://www.nova.edu/campuslife/orientation/ft_lauderdale_campus.html

- **What is convocation?**

Convocation is a great welcoming ceremony for new students. Families are welcome to join, and students are required to attend. They will receive a free NSU stole and pin during the event. This year will be at 10am on Thursday, August 15th.

<https://www.nova.edu/undergraduatestudies/convocation/index.html>

- **What is your hurricane protocol?**

The key is to be prepared for hurricane season which is from June 1 to November 30. We encourage students and families to make their own hurricane plan that works for them. Luckily we can monitor and track hurricanes in advance. If we are faced with an impending hurricane the university president will decide if the university needs to be evacuated or not. For residential students, we will communicate if an evacuation is necessary based on the storm's strength. If an evacuation is required, we highly encourage students to go home or with friends/family off campus in this event. However, we will evaluate students with our housing and public safety staff if any student cannot leave campus. We will ensure your students are safe and fed!

Please refer to this weather information website for more information about hurricane preparation and resources. This will also be the source for any updates in this kind of event:

<https://www.nova.edu/hurricane/index.html>

- **Is there a family weekend?**

At this time, there is no family weekend planned.

- **Can my student stay on campus during breaks?**

Yes, our residence halls remain open throughout the academic year to students (with the exception of emergency evacuation periods). However, students will be asked to notify their Resident Assistant and/or Area Coordinator if they will be on campus during longer breaks like winter break. Feel free to refer to the housing website for more details: <https://www.nova.edu/housing/index.html>

- **What if my student gets sick?**

There are several urgent care facilities close to campus. But NSU also has a University Hospital (with 24-hour Emergency Room) and a Student Medical Center on campus for your students to utilize in the event that they are ill. See details here: <https://www.nova.edu/smc/index.html>

- **Does my student have to take NSU's health insurance?**

We require all of our students to maintain health insurance coverage. However, if parents have health insurance for their student, they can submit a waiver by September 1st each year. Please visit their website for more details about the student health insurance coverage and how to waive it: <https://www.nova.edu/bursar/health-insurance/index.html>

- **I am not on Facebook, how can I stay up to date with NSU?**

This website will be a great place to start and stay up to about NSU! I also recommend that you sign up for the Parent Mailing List to receive email updated throughout the academic year. Always feel free to contact the Parent Coordinator at parent@nova.edu with questions too!

- **Are there airport shuttles?**

Have your student check their 'SharkFins' weekly e-newsletter for information on holiday shuttles around Thanksgiving and Winter Breaks. In addition, Fort Lauderdale International Airport is just about a 15-minute drive from campus and Lyft/Uber is very convenient.

- **Can parents receive emergency notifications?**

Every student is required to sign up for our Emergency Alert system for texts and phone call notifications. Students can add in a few different communication devices. Therefore, if parents would like to get notifications as well, they should ask their student to add their phone number. See the directions for students to register below:

<https://www.nova.edu/emergency/notification/registration-process.html>

- **Where can I mail a letter or package to my student? And can I ship items prior to move-in?**

Beginning, July 8th, 2024, students can mail a max of 6 boxes in advance. Below is the address format for all incoming mail. *MUST include the student's legal first and last name (no nicknames).

Student's Legal Name
Nova Southeastern University
3600 S University Dr
Res Hall – Room Number (ex: Commons – 123)
Davie, FL 33328-2709

Feel free to contact mailservices@nova.edu with any additional questions regarding mailing. Here is their website with more details: <https://www.nova.edu/mail/studentmail.html>