Summary of PPO Benefits

Benefit Period April 1, 2025 - March 31, 2026

A PPO, or Preferred Provider Organization, offers two levels of benefits. If you receive services from a provider who is in the PPO network, you'll receive the highest level of benefits. If you receive services from a provider who is not in the PPO network, you'll receive the lower level of benefits. In either case, you coordinate your own care. There is no requirement to select a Primary Care Physician (PCP) to coordinate your care. Below are specific benefit levels.





PPO

ICUBA Preferred PPO Plan

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Benefit	In-Network	Out-of-Network
	(Coinsurance and Copays display	ed are Employee responsibility)
Healthcare Coverage Summary		
Deductible Per Benefit Period (PBP)		
Individual	\$3,000	\$4,500
Family	\$6,000	\$11,750
Coinsurance	20%	40%
Out-of-Pocket Maximums PBP		
(includes medical deductible, medical coinsurance, and medical copays)		
Individual	\$6,000	\$9,500
Family	\$12,000	\$19,000
Lifetime Maximum	No Maxi	
Physician Office Visits		
(Internal Medicine, General Practice, Family Practice, Pediatrician,	\$15 copay (not subject to deductible)	40% after deductible
OB/GYN)		
Total Care Physician Office Visit	00//	Not Associated
(Internist, Family Practice, Pediatrician)	0% (not subject to deductible)	Not Applicable
Embold Physician Office Visit	0% (not subject to deductible)	Not Applicable
Teladoc Telemedicine Visit	0% after \$5 copay	Not Applicable
Maternity Office Visit Benefit		
(initial OB visit only)	\$15 copay (not subject to deductible)	40% after deductible
Specialist Office Visits	\$35 copay (not subject to deductible)	40% after deductible
Independent Clinical Labs (medically necessary) ¹	, , , , , , , , , , , , , , , , , , , ,	
Quest Diagnostics and office visits	0% (not subject to deductible)	40%
	20% coinsurance	after deductible
Outpatient Facility (Hospital setting) ²	20% consulance	arter deductible
Preventive Care	0% (not subject to deductible)	Not Covered
Annual Physical and Gynecological exam	00//	Net Ossessed
Chlamydia and STD tests	0% (not subject to deductible)	Not Covered
PAP tests	0% (not subject to deductible)	Not Covered
Prostate cancer screenings (PSA)	0% (not subject to deductible)	Not Covered
Mammograms and Ultrasounds of the Breast	0% (not subject to deductible)	Not Covered
Urinalysis	0% (not subject to deductible)	Not Covered
Venipuncture/Conveyance Fee	0% (not subject to deductible)	Not Covered
General Health Blood Panel	0% (not subject to deductible)	Not Covered
Glucose Test, Lipid Panel, Cholesterol, and ALT/AST	0 70 (not subject to deductible)	
Adult and Pediatric Immunizations	0% (not subject to deductible)	Not Covered
Related Wellness Services		
(e.g., blood stool tests, colonoscopies, sigmoidoscopies,	0% (not subject to deductible)	Not Covered
electrocardiograms, echocardiograms, and bone mineral density tests)		
All and the state of	20/ /	400/ 6: 1 1 ::11
Allergy Injections	0% (not subject to deductible)	40% after deductible
Emergency Room Services	0% after \$500 copay (,
Medically Necessary Emergency Transportation	0% after \$2	50 copay
Convenient Care Clinic (Retail)	0% after \$1	10 copay
Minute Clinic- CVS/Healthcare Clinic - Walgreens	·	· ·
Urgent Care Center	0% after \$3	
Hospital Expenses Inpatient	20% after deductible	40% after deductible
Outpatient	20% after deductible	40% after deductible
Outpatient Surgery Office Setting	20%	40% after deductible
(Physician or Specialist)	(not subject to deductible)	40 /0 arter deductible
Outpatient Facility	20% after deductible	40% after deductible
Related professional services	20% after deductible	40% after deductible
Non-Emergent Surgeries with Lantern	Deductible/Coinsurance waived when	
		Not Covered
Please call 855-200-2119 for this separate benefit	utilizing Lantern services and network	<u></u>

Benefit	In-Network	Out-of-Network	
	(Coinsurance and Copays display	yed are Employee responsibility)	
Infertility Services (Counseling and testing to diagnose only)	20% after deductible	40% after deductible	
Outpatient Physical Therapy	\$20 copay (not subject to deductible)	40% after deductible	
Outpatient Friysicat merapy	Limit: 60 visits	/ benefit period	
Outpatient Speech Therapy	\$20 copay (not subject to deductible)	40% after deductible	
(Restorative services only)	Limit: 60 visits	/ benefit period	
Outpatient Occupational Therapy	\$20 copay (not subject to deductible)	40% after deductible	
Outpatient Occupational Therapy	Limit: 60 visits	/ benefit period	
Chinal Manipulation	\$20 copay (not subject to deductible)	40% after deductible	
Spinal Manipulation	Limit: 60 visits/ benefit period		
Diagnostic Services (X-Ray and other tests)	20% after deductible	40% after deductible	
Outpatient Diagnostic Imaging (MRI, MRA, CAT Scan, PET Scan)	Allowed Charges up to \$500 Copay	40% after deductible	
Durable Medical Equipment	20% after deductible	40% after deductible	
Prosthetic Appliances	20% after deductible	40% after deductible	
Hearing Care Services			
Hearing aid screening/exam	20% (not subjec		
Hearing aid	20% after in-net		
	Combined limit: \$1	,500/ benefit period	
Temporomandibular Joint Disorder (Medical necessity required; excludes appliances and orthodontic treatment)	20% after deductible	40% after deductible	
,	20% after deductible	40% after deductible	
Inpatient Rehabilitation	Limit: 60 days/	benefit period	
Skilled Nursing Rehabilitation	20% after deductible	40% after deductible	
OKITCO IVOISING NETIABILITATION	Limit: 60 days/	/ benefit period	
Home Health Care	20% after deductible	40% after deductible	
Private Duty Nursing	20% after deductible	40% after deductible	
Hospice: Inpatient and Outpatient	0% (not subject to deductible)	40% after deductible	
Mental Health and Substance Abuse Coverage S			
Mental Health or Substance Abuse Inpatient	20% after deductible	40% after deductible	
Outpatient	\$15 copay (not subject to deductible)	40% after deductible	
Inpatient ³	20% after deductible	40% after deductible	
Mental Health Hospital Admission ³	20% after deductible	40% after deductible	
Substance Abuse Hospital Admission ³ Residential ³	20% after deductible	40% after deductible	
Residential Services focus on evaluating and stabilizing the patient. They help the patient learn effective ways to cope with the symptoms and impact of the patient's illness.	20% after deductible	40% after deductible	
Inpatient Detoxification ³ Inpatient detoxification provides 24 hour treatment in a residential or hospital setting for patients who are abusing alcohol or other physically addictive drugs. Patients typically stay in detoxification only as long as their withdrawalsymptoms require 24 hour medical and nursing services.	20% after deductible	40% after deductible	
Outpatient	\$15 copay (not subject to deductible)	40% after deductible	
Professional Counselling Sessions			
Talk with a licensed clinician regarding anxiety, attention deficit	\$15 copay (not subject to deductible)	40% after deductible	
hyperactivity disorder (ADHD), depression, mood disorders, oppositional defiance disorder (ODD), schizophrenia, trauma, etc.	\$15 copay (not subject to deductible)	40% after deductible	
Psychiatric Medication Evaluation	\$15 copay (not subject to deductible)	40% after deductible	
Applied Behavioral Analysis Therapy ³			
Behavioral health services related to Autism Spectrum	\$15 copay (not subject to deductible)	40% after deductible	
Disorder (ASD) diagnosis.			
Partial Hospitalization (PHP) ³ These programs are longer and more intensive than an IOP, usually 4-6 hours per day, 5-7 days per week. Services include physician and nursing services, as well as group, individual, family or multi-family group psychotherapy, psycho-educational services, and other services. These programs are often used in lieu of an inpatient stay, or as a transition from	\$15 copay (not subject to deductible)	40% after deductible	

Benefit	In-Network	Out-ot-Network
	(Coinsurance and Copays display	yed are Employee responsibility)
Outpatient Detoxification Monitor withdrawal from alcohol or another substance of abuse and may administer medications that assist with detoxification and recovery from	\$15 copay (not subject to deductible)	40% after deductible
addiction. Intensive Outpatient Sessions (IOP) These planned and structured programs are usually 2-3 hours/day (or evening), and 3-7 days per week. They may include group, individual, family or multi-family group psychotherapy, psycho-educational services, and other services.	\$15 copay (not subject to deductible)	40% after deductible
Pharmacy Benefit Coverage Summary 4		
Prescription Pharmacy Drug Tier	Retail: Up to 30 day supply	Retail or Mail: Up to 90 day supply
Low Cost Generics at the NSU Pharmacy	\$0 copayment	\$0 copayment
Low Cost Generics at all other network pharmacies	\$5 copayment	\$10 copayment
Preventive Generics ⁵	\$0 copa	ayment
Generics: ⁶ Tier 1 Medications on the Premium Formulary	\$10 copayment	\$20 copayment
Preferred Brand: 6 Tier 2 Medications on the Premium Formulary	\$55 copayment	\$110 copayment
Non-Preferred Brand: ⁶ Tier 3 Medications on the Premium Formulary	\$95 copayment	\$190 copayment
Preferred Specialty Medication ⁷ Required to use Optum Specialty Pharmacy	20% coinsurance not to exceed \$500 per covered prescription	
Non-Preferred Specialty Medication 7 Required to use Optum Specialty Pharmacy	20% coinsurance not to exceed \$500 per covered prescription	

In-Natwork

Out-of-Network

This summary does not constitute a contract for benefits, the information displayed here is only a summary of the benefits and programs available. Please review the Plan Document provided by your employer for a comprehensive list of covered services. Prior authorization may be required to ensure safe and effective use of select prescription drugs. Your physician may be asked to provide additional information to determine medical necessity.

- 1. Quest Diagnostic Labs is the In-Network Lab for BlueCross BlueShield of Florida.
- 2. Outpatient Facility Lab If you go to your doctor's office at/in a hospital facility and have lab work done (ex: Moffitt Center)
- 3. Services require prior-authorization

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- 4. Unless medically necessary, members will be required to pay the difference in cost between a brand and generic drug if the brand is requested when a generic equivalent is available.
- 5. Prescribed preventive generic medications to treat one of the conditions designated Essential Health Benefit by the Affordable Care Act (In some cases You may have to meet an additional requirement such as age, sex, and diagnosis to qualify for the \$0 copay)
- 6. The PF is a list of medications preferred by your plan that can help you maximize your pharmacy benefit by minimizing your prescription costs.
- 7. Specialty medications are limited to a 30 Day Supply. Copay Assistance Cards are acceptable to preferred specialty products.

Customer Care		
Provider	Number	Website
Florida Blue Care Connected	(855) 258-9029	https://member.myhealthtoolkitfl.com/
Florida Blue Nurse Case Manager	(855) 263-0675 ext. 40471	https://member.myhealthtoolkitfl.com/
Florida Blue Behavioral Health Case Manager	(800) 868-1032	https://member.myhealthtoolkitfl.com/
Quest Diagnostics	(866) 697-8378	https://Questdiagnostics.com
Optum Specialty Pharmacy	(855) 258-9029	https://member.myhealthtoolkitfl.com/
ICUBAcares Pharmacist Advocate	(877) 286-3967	https://www.icubacares.org/
Lantern	(855) 200-2099	https://my.lanterncare.com/
Virta	https://www.virtahealth.com/contact	https://www.virtahealth.com/join/icuba
Hinge Health	(855) 902-2777	https://www.hingehealth.com/for/icuba/





The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage visit http://icubabenefits.org or by calling 1-866-377-5102. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or www.cciio.cms.gov or call 1-855-258-9029 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$3,000 in-network per person; \$6,000 family/\$4,500 out-of-network per person; \$11,750 family.	You must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . The deductible starts over each April 1 st . See the chart starting on page 2 for how much you pay for covered services after you meet the deductible.
Are there services covered before you meet your deductible?	Yes. Deductible doesn't apply to in-network: preventive care, Teladoc, office visits, prescription drugs, outpatient facility labs, or advanced imaging. Doesn't apply to in- or out-of-network: emergency room, urgent care, convenient care, or emergency transportation.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You do not have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$6,000 in-network per person; \$12,000 family/ \$9,500 out-of-network per person/ \$19,000 family. There is a separate out-of-pocket limit for prescription drugs (see page 3).	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See http://myhealthtoolkitfl.com , contact Essential Advocate at 1-888-521-2583 or call BCBS customer service at 1-855-258-9029 for a list of network providers .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. See the chart starting on page 2 for how this plan pays different kinds of providers.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without permission from this plan.





All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You	What You Will Pay	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Other Important Information
	Primary care visit to treat an injury or illness	\$15 Copayment/Visit	Deductible + 40% Coinsurance	Additional cost shares may apply for physician
	Blue Distinction Total Care (Family Practice, Internal Medicine, Pediatrics)	\$0 Copayment/Visit	Not Applicable	administered drugs. Embold Health Primary
	Embold Health	\$0 Copayment/Visit	Not Covered	Care, Pediatrician,
	Specialist visit	\$35 Copayment/Visit	Deductible + 40% Coinsurance	Cardiology, Dermatology, Endocrinology, Ortho Joint-
	Convenient Care Clinic	\$10 Copayment/Visit	\$10 Copayment/Visit	Spine, Gastroenterology, Neurology, Obstetrics and Gynecology, Podiatry, Pulmonology, Ophthalmology, Urology, General, Bariatric and Lung Cancer surgery. (Orthopedic/Neurosurgical). Visits Are Always Free. Therapy and Chiropractic visits are limited to 60 each per Plan Year.
If you visit a health care provider's office or clinic (No Deductible)	Physical/Occupational/Speech Therapy and Chiropractor Visits	\$20 Copayment/Visit	Deductible + 40% Coinsurance	
	Preventive care/screening/immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.



Common		What You Wil	Limitations, Exceptions, &	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Other Important Information
	Diagnostic test (blood work)	\$0 for Quest Diagnostic Laboratories; 20% Coinsurance for clinical outpatient facility labs	Deductible + 40% Coinsurance	Must be medically necessary.
	X-Ray	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	None
If you have a test	Imaging (CT/PET scans, MRIs)	\$500 Copay (or actual cost if less) for family physician, Independent Diagnostic Testing Center, and Outpatient Hospital facility	Deductible + 40% Coinsurance family physician, Independent Diagnostic Testing Center and Outpatient Hospital facility	Prior Authorization required.
If you need drugs to treat your illness or condition More information about prescription	Preferred Generic drugs	\$0 Copay/Prescription (retail 30 and 90-day at NSU pharmacy, NCPDP# 1082041) \$5 Copay/Prescription (retail 30-day) \$10 Copay/Prescription (retail 90-day) \$10 Copay/Prescription (mail order)	40% Coinsurance (after payment in full and filing paper claim for reimbursement)	Retail 30: 30-day supply; Retail 90: 84–91-day supply; Mail Order: 84–91-day supply
drug coverage is available at www.MyHealthToolkitFl.com	Non-Preferred Generic drugs	\$10 Copay/Prescription (retail 30-day) \$20 Copay/Prescription (retail 90-day) \$20 Copay/Prescription (mail order)	40% Coinsurance (after payment in full and filing paper claim for reimbursement)	Specialty Drugs: Certain medications used for treating complex health conditions must be obtained
(No Deductible) Out of pocket limit is \$2,000 in-network for individual, \$4,000 family. No limit for out-of-network.	Preferred brand drugs	\$55 Copay/Prescription (retail 30-day) \$110 Copay/Prescription (retail 90-day) \$110 Copay/Prescription (mail order)	40% Coinsurance (after payment in full and filing paper claim for reimbursement)	through the specialty pharmacy program. Manufacturer coupons may not be applied to copay for
	Non-Preferred brand drugs	\$95 Copay/Prescription (retail 30-day) \$190 Copay/Prescription (retail 90-day) \$190 Copay/Prescription (mail order)	40% Coinsurance (after payment in full and filing paper claim for reimbursement)	non-preferred specialty drugs.



Common		What You Wi	II Pay	Limitations, Exceptions, &	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Other Important	
modical Event		(You will pay the least)	(You will pay the most)	Information	
	Preferred Specialty drugs	20% coinsurance not to exceed; not to exceed \$500 per prescription	40% Coinsurance (after payment in full and filing paper claim for reimbursement)	Prescribed preventive generic medications to treat one of the conditions designated Essential Health	
	Non-Preferred Specialty drugs	20% coinsurance not to exceed; not to exceed \$500 per prescription	40% Coinsurance (after payment in full and filing paper claim for reimbursement)	Benefit by the Affordable Care Act, such as hyperlipidemia, have a \$0 copay. Certain additional requirements such as age, sex, and diagnosis may also need to be met.	
If you have outpatient surgery (Must meet	Facility fee (e.g., ambulatory surgery center)	Deductible + 20% Coinsurance for Outpatient Hospital Facility	Deductible + 40% Coinsurance for Outpatient Hospital Facility	None	
Deductible)	Physician/surgeon fees	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	None	
	Emergency room care	\$500 Copayment	\$500 Copayment	Waived if Admitted	
If you need immediate medical attention (No	Emergency medical transportation	\$250 Copayment	\$250 Copayment	None	
Deductible)	Urgent care	\$30 Copayment/Visit	\$30 Copayment/Visit	None	
	Teladoc Telemedicine	\$5 Copayment/Visit	Not Covered	None	
If you have a hospital stay (Must meet Deductible)	Facility fee (e.g., hospital room)	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	Prior Authorization required. Inpatient Rehabilitation Services are limited to 60 days per benefit period.	
Deductible)	Physician/surgeon fees	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	None	



Common		What You Wil	II Pay	Limitations, Exceptions, &
Medical Event	Services You May Need	rices You May Need Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Other Important Information
If you need mental health, behavioral	Outpatient services	\$15 Copayment/Visit	Deductible + 40% Coinsurance	None
health, or substance abuse services				
Inpatient: (Must Meet Deductible) Outpatient: (No Deductible)	Inpatient services	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	Prior Authorization required. Inpatient Rehabilitation Services are limited to 60 days per Plan Year
For more information on Behavioral Health and Substance Abuse call: 1-800-868-1032				dayo por rilam roai
If you are pregnant	Prenatal and postnatal care	\$15 Copayment (Initial Visit Only)	Deductible + 40% Coinsurance	
(In-network: Full deductible not required until delivery)	Childbirth/delivery and all facility services	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	None
	Home health care	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	Prior Authorization required
If you need help recovering or have other special health	Rehabilitation services	\$20 Copayment/Visit for Specialist Office, Outpatient Rehabilitation Facility and Outpatient Hospital Facility	Deductible + 40% Coinsurance for Specialist Office, Outpatient Rehabilitation Facility and Outpatient Hospital Facility	Up to 60 combined visits per benefit period. Includes physical therapy, speech therapy, and occupational therapy.
needs	Habilitation services	Not Covered, except for Autism Benefits	Not Covered, except for Autism Benefits	Prior Authorization required
	Skilled nursing care	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	Up to 60 visits per benefit period



ICUBA: Preferred PPO Plan

Common		What You	Will Pay	Limitations, Exceptions, &	
Medical Event	Services You May Need	S You May Need Network Provider Out-of-Network Provider (You will pay the least) (You will pay the most		Other Important Information	
	Durable medical equipment	Deductible + 20% Coinsurance	Deductible + 40% Coinsurance	Prior Authorization required	
	Hospice services	No Charge	Deductible + 40% Coinsurance	None	
lf varus abild manda	Children's eye exam	Covered under Vision Plan	See Vision Plan	See Vision Plan	
If your child needs dental or eye care	Children's glasses	Covered under Vision Plan	See Vision Plan	See Vision Plan	
	Children's dental check-up	Covered under Dental Plan	See Dental Plan	See Dental Plan	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Long-Term Care
- Weight loss programs

- Cosmetic surgery
- Routine Eye Care
- Infertility treatments

- Dental care
- Routine Foot Care unless for treatment of diabetes

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Diagnosis of Infertility
- Bariatric Surgery with prior authorization
- Chiropractic Care
- Coverage provided outside the United States. See www.bluecardworldwide.com
- Hearing Aids
- Non-emergency care when traveling outside the **United States**

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact the plan at 1-855-258-9029. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or https://www.dol.gov/agencies/ebsa. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For questions about your rights, this notice, or assistance, you can contact any or all of the following:

- 1-855-258-9029 or visit us at www.MyHealthToolkitFL.com
- The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa.



Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

To obtain assistance in your specific language, call the customer service number shown on the first page of this notice.

Spanish: Para obtener asistencia en español, llame al número de atención al cliente que aparece en la primera página de esta notificación.

Tagalog: Upang makakuha ng tulong sa Tagalog, tawagan ang numero ng customer service na makikita sa unang pahina ng paunawang ito.

Chinese:

如需中文服务,请致电列于本通知首页的客户服务号码。

T'áá Dinéjí shił hane'go shíká i'doolwoł ninízingo éi Nidaalnishigií Áká Anidaalwo'igií, customer service, bich'j' hodiilnih. Bik'ehgo bich'j' hane'igií éi dií naaltsoos neiyi'niligií akáa'gi siłtsoozigií bikáá' ííshjááh.

Navajo:

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-



About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

\$3,000
\$35
20%
20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childhirth/Delivery Professional Sorvices Chil Dia Spe

ildbirth/Delivery Professional Services			
ildbirth/Delivery Facility Services			
gnostic tests (<i>ultrasounds and blood w</i> ecialist visit (anesthesia)	01	rk)	

Total Example Cost \$12,991

In this example, Peg would pay: Cost Sharing **Deductibles** \$3,000 \$35 Copayments \$1,370 Coinsurance The total Peg would pay is \$4,405

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible	\$3,000
■ Specialist copayment	\$35
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost \$7,690

In this example, Joe would pay:		
	Cost Sharing	
	Deductibles	\$0
	Copayments	\$675
	Coinsurance	\$55
	The total Joe would pay is	\$730

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$3,000
■ Specialist copayment	\$35
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,187

In this example. Mia would pay:

in this example, that treata pay.	
Cost Sharing	
Deductibles	\$183
Copayments	\$500
Coinsurance	\$155
The total Mia would pay is	\$838







Lighting Your Path to the Right Surgical Care

What is Lantern?

Lantern can help you get the best care when you need planned, nonemergency surgery. This money-saving benefit is available at no additional cost to you as part of your benefits.

Here's What's Covered

In partnership with ICUBA, we cover the most expensive costs associated with surgery, so you'll pay less for your procedure when you use your Lantern benefit. Your coverage includes:*

- · Dedicated support and guidance
- Personalized matching with the best surgeon for your unique needs
- Consults and appointments with your Lantern surgeon
- Anesthesia, procedure and facility (hospital) fees

Let Us Guide You Back to Health

3 Steps to the Best Care

STEP 1

Call a Care Advocate to get started. They'll share more information about your benefits and ask about the care you're looking for.

STEP 2

Based on your needs, your Care Advocate will match you with a hand-picked list of excellent surgeons.

STEP 3

After you choose a surgeon, your Care Advocate will help set up appointments and guide you through every step of the experience.

Call Us to Learn More at 855 200 2119







Iluminando Su Camino a la Atención Quirúrgica Adecuada

¿Qué es Lantern?

Lantern puede ayudarlo a obtener la mejor atención cuando necesite una cirugía planificada que no sea de emergencia. Este beneficio de ahorro de dinero está disponible sin costo adicional para usted como parte de sus beneficios.

Lo Que Está Cubierto

En colaboración con ICUBA cubrimos los costos más elevados de la cirugía, por lo que pagará menos por el procedimiento cuando utilice el beneficio de Lantern. La cobertura incluye lo siguiente:*

- Apoyo y guía dedicados
- Asignación personalizada al cirujano que mejor se adapte a sus necesidades
- Consultas y citas con su cirujano de Lantern
- Tarifas de anestesia, procedimientos y establecimiento (hospital)

Permítanos Devolverle Su Salud

3 Pasos para Recibir la Mejor Atención

PASO 1

Llame a un defensor de atención para comenzar. Le compartirá más información sobre sus beneficios y le preguntará sobre la atención que está buscando.

PASO 2

En función de sus necesidades, su defensor de atención le asignará una lista cuidadosamente seleccionada de excelentes cirujanos.

PASO 3

Después de elegir un cirujano, su defensor de atención lo ayudará a programar citas y lo guiará en cada paso de la experiencia.

Llámanos al 855 200 2119

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En caso de una emergencia médica, llame al 911 o visite la sala de emergencias más cercana.

^{*} Es posible que no se incluyan los gastos de pruebas, exámenes, diagnósticos por imágenes, equipos médicos durables y fisioterapia. Sin embargo, pueden estar cubiertos por su plan médico.



Your partner for pain relief

With Hinge Health, you can get virtual physical therapy and more from real people who are dedicated to helping you feel your best.

Specialized care, personalized for you

Reduce everyday joint and muscle aches. Recover from an injury. Relieve pelvic pain and discomfort.

- A care plan designed for your everyday activities and long-term goals — and to treat multiple areas of your body at once
- Access exercise therapy sessions you can do in as little as 15 minutes — anytime, anywhere with the Hinge Health app
- Get 1-on-1 support from a physical therapist or health coach to tailor your sessions as needed and help you reach your goals
- Access to Hinge Health Enso® a non-addictive, FDA-cleared wearable device to calm and soothe pain flare-ups in minutes

Scan the QR code or visit: hinge.health/icuba-join



Please use the default camera on your device to scan the QR code, not a third-party application. If you are directed to a site other than the URL listed above, do not proceed.





A HINGE HEALTH EXCLUSIVE

Meet Enso

The small device for pain relief on-the-go.

*Eligibility to receive Hinge Health Enso is based on the program in which you are placed, fulfillment of clinical eligibility criteria, and completion of a qualifying number of exercise sessions.

Members and dependents 18+ enrolled in a Blue Cross Blue Shield ICUBA medical plan are eligible.

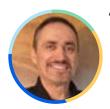
Your covered diabetes reversal* benefit



No fad diets or extra gym visits just foods that are right for you

Virta is your guided nutrition program—available at **\$0 cost to you**. Personalized to your lifestyle and health goals, Virta uses nutrition science to build custom plans that help you lose weight, lower your blood sugar, and transform your health.

Join the thousands of people using Virta and transforming their lives



"The most surprising thing about Virta is how much I enjoy my new way of eating. I've lost 30 pounds and have

been able to maintain it, and my life no longer revolves around my diabetes meds."

Ricardo, Virta member

Virta is your fully-covered benefit for better health.

Get personalized nutrition support at no cost to you.

Claim my benefit

At \$0 cost to you, you'll receive:



Personalized health coaching



Connected weight scale and blood meter



Exclusive nutrition resources and recipes



Dedicated medical guidance



Visit **www.virtahealth.com/join/icuba** or scan the QR code to claim your benefit today.

